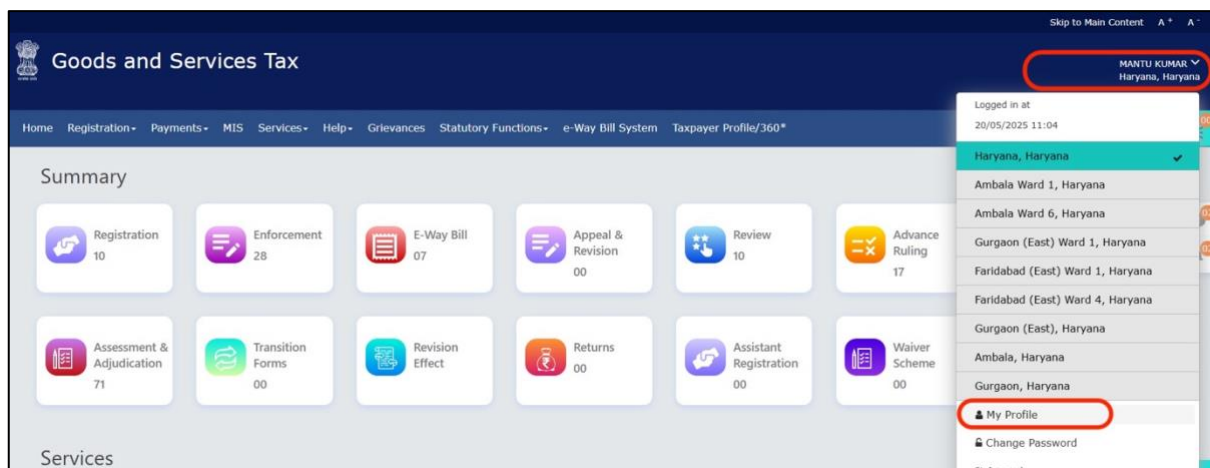


SECOND ADVISORY ON ADDITIONAL SECURITY FEATURE IN GST BACKOFFICE SYSTEM

Date: 20-May-2025

Further to the advisory circulated on 13-May-2025, the mandatory use of OTP for accessing the GST BO System shall become effective from 22-May-2025.

This OTP shall be sent to officer's email ID and mobile number registered in the GST BO System. Hence, all officers are requested to verify their email ID and Mobile numbers by visiting "my profile" section from the BO Dashboard. Please refer to the option highlighted in the below screenshot:



Please contact your State Admin, or Zonal / COM Admin in case of CBIC, if any correction to the registered email ID and/or Mobile number is required.

It is further emphasized that the officers must ensure that OTP sent on their email ID and mobile number isn't disclosed to anyone else. Please note that the GST BO System maintains an audit trail of all login attempts made using officer's user ID.

Please reach out to BO Officer Helpdesk at 0124-4479900/6230700 for any questions about the change.